

Thinking Clearly about Performance

Winner of ODTUG 2010 Editor's Choice Award Published in Communications of the ACM and ACM Queue

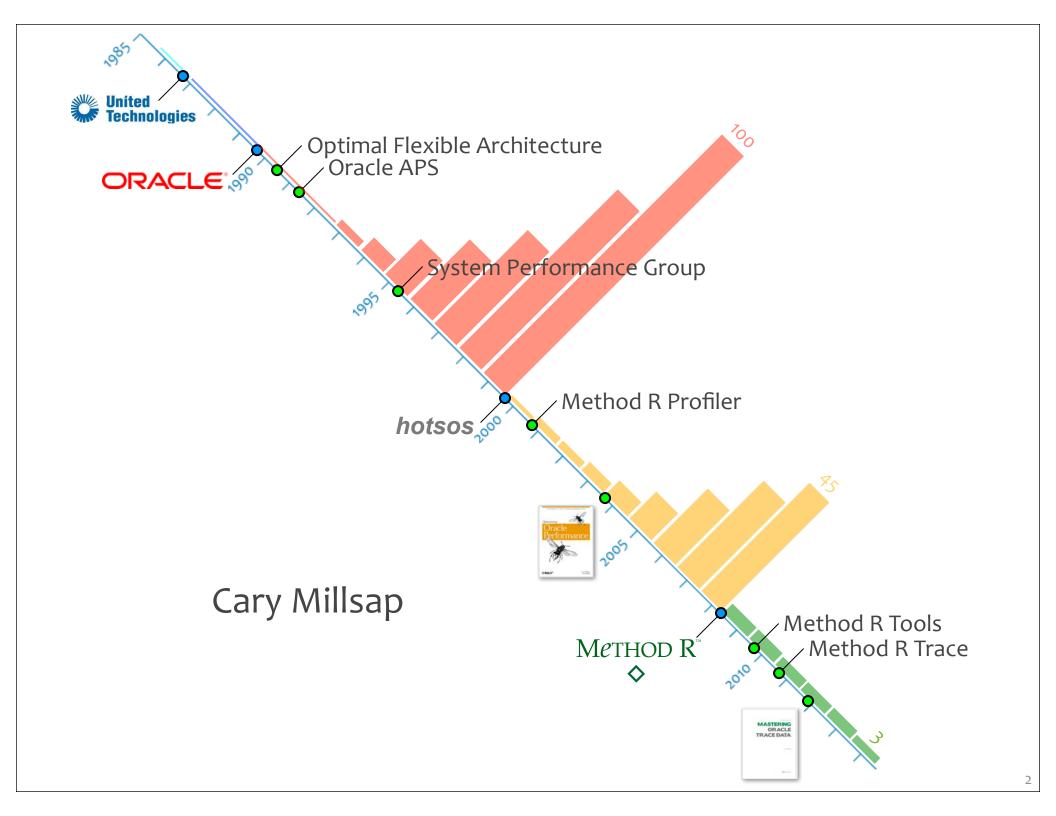
Cary Millsap

Method R Corporation

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create profiling tools

and other performance software

teach people

how to make software run faster

write applications

(primarily SQL and PL/SQL) for high-performance projects

fix problems

with performance on any Oracle-based system

Fundamentals of Performance (22)

- 1. An Axiomatic Approach
- 2. What is Performance?
- 3. Response Time vs. Throughput
- 4. Percentile Specifications
- 5. Problem Diagnosis
- 6. The Sequence Diagram
- 7. The Profile
- 8. Bottleneck
- 9. Amdahl's Law
- 10. Skew
- 11. Minimizing Risk

- 12. Efficiency
- 13. Load
- 14. Queueing Delay
- 15. The Knee
- 16. Relevance of the Knee
- 17. Capacity Planning
- 18. Random Arrivals
- 19. Coherency Delay
- 20. Performance Testing
- 21. Measuring
- 22. Performance is a Feature

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1. An Axiomatic Approach

CVALIBLE PROPERTIES A Deven: AER, DETO, CER Where R= (Kent Mumbers), Then: 1 Addition Commutative Property & Addition associative Property & Addition additive Invento Property O Commutative hoperty of multiplication Da+b=b+a (1) a.b=b.a 2 (a.b). c = a. (b.c) (a.b). C = a. (b.C) (2) Association Property & multiplication (3) a. \(\frac{1}{a} = \frac{1}{a} \cdot a = 1\), a = 0 (3) Multiplication modern Property. 2) a+(b+c) = (a+b)+c 3 a+(-a) = (-a) + a = 0 Da. 1 = a 1. a = a a multiplicative Ideality Elboneat additive dentity Standat (4) a+0=0+a=a (5) a+b=c Closure for Addition (5) a.b=c (5) Closure for multiplication Property of Bero.

Il also of Guidity: Da=a Reflective Property of Guidity: II a = L.a = a.L. b+0 Willington of State of the b=a.

Symmetrical Property of Guidity: III y a=b, then a+c=b+c Addition Property of Guidity

(3) Off a = b, b=c, then a=c. Then situe Property of Guidity.

III y a=b, then a+c=b+c Addition Property of Guidity XIII ga=b, then a-c=b-c Subtraction troperty & Guality II Mutributure Property: a[b+c] = ab+ac XIV ga=b, then ac=be multiplication Property of Equality It alion g opposition: - (-a) = a II ga=b, C+0, then &= & Division Property of Equally. I - (a+b) = (-a) + (-b) Reporting appearte of a Sum II (-a)(b) = a(-b) = -ab and (-a)(-b) = ab Property & freeze in Production a real Number and enter and Number and enter the action of Number and number an VIII _ = a and _ = - + , a + 0. alsom g Reciprocale XIII Between any two red number there is another real member . Brokerty of elementy. II I = 1 . I Property 3the Reciprocal 3 . Product. I a-b= a+(-b) Mefinting Subtraction.

1.	$\frac{7}{x} - 6 = 20$	Given
2.	$\left(\frac{7}{x} - 6\right) + 6 = (20) + 6$	Addition property of equality
3.	$\frac{7}{x} + (-6 + 6) = 26$	Associative property of addition
4.	$\frac{7}{x} + (0) = 26$	Additive inverse property
5.	$\frac{7}{x} = 26$	Additive identity element
6.	$\left(\frac{7}{x}\right)x = 26x$	Multiplication property of equality
7.	$7\left(\frac{x}{x}\right) = 26x$	Associative property of multiplication
8.	7(1) = 26x	Multiplicative inverse property
9.	7 = 26x	Multiplicative identity element
10.	$\frac{7}{26} = \frac{26x}{26}$	Division property of equality
11.	$\frac{7}{26} = \frac{26}{26}x$	Associative property of multiplication
12.	$\frac{7}{26} = (1)x$	Multiplicative inverse property
13.	7	Multiplicative identity element
14.	$x = \frac{7}{26}$	Symmetrical property of equality

Axioms of Arithmetic

Given: $a \in \mathbb{R}$, $b \in \mathbb{R}$, $c \in \mathbb{R}$, where $\mathbb{R} = \{\text{Real Numbers}\}\$, then:

	Addition		
1A	a+b=b+a	Commutativity	
2A	(a+b)+c=a+(b+c)	Associativity	
3A	a + (-a) = (-a) + a = 0	Inverse Property	
4A	a+0=0+a=a	Identity Element	
5A	a+b=c	Closure	
6A	a - b = a + (-b)	Subtraction (def.)	

Multiplication			
1 M	$a \times b = b \times a$	Commutativity	
2M	$(a \times b) \times c = a \times (b \times c)$	Associativity	
3M	$1 a \times \frac{1}{a} = \frac{1}{a} \times a = 1, \ a \neq 0$	Inverse Property	
4M	$1 a \times 1 = 1 \times a = a$	Identity Element	
5M	$a \times b = c$	Closure	
6M	$a/b = a \times (1/b), b \neq 0$	Division (def.)	

7	$a \times 0 = 0 \times a = 0$	Multiplication Property of 0
8	$a \times -1 = -1 \times a = -a$	Multiplication Property of -1
9	-(-a)=a	Axiom of Opposites
10	a(b+c) = ab + ac	Distributive Property
11	-(a+b) = (-a) + (-b)	Property of Opposite of a Sum
12	(-a)b = a(-b) = -ab and $(-a)(-b) = ab$	Property of Opposites in Products
13	$\frac{1}{\left(\frac{1}{a}\right)} = a \text{ and } \frac{1}{-a} = -\frac{1}{a}, \ a \neq 0$	Axiom of Reciprocals
14	$\frac{1}{ab} = \frac{1}{a} \times \frac{1}{b}$	Property of the Reciprocal of a Product

15	a = a	Reflexive Property of Equality
16	If $a = b$, then $b = a$	Symmetrical Property of Equality
17	If $a = b$ and $b = c$, then $a = c$	Transitive Property of Equality

18	If $a = b$, then $a + c = b + c$	Addition Property of Equality
19	If $a = b$, then $a - c = b - c$	Subtraction Property of Equality
20	If $a = b$, then $ac = bc$	Multiplication Property of Equality
21	If $a = b$ and $c \neq 0$, then $\frac{a}{c} = \frac{b}{c}$	Division Property of Equality

22	For all real numbers a and b , one and only one of the following statements is true: $a < b$, $a = b$, $a > b$.	Axiom of Comparison
23	Every decimal represents a real number and every real number has a decimal representation.	Axiom of Completeness
24	Between any two real numbers there is another real number.	Property of Density

Adapted from James R. Harkey "Properties A" (1976) by Cary Millsap. Visit http://carymillsap.blogspot.com.



1

You'll solve $more\ complex\ problems.$

Knowing matters.

Proving matters more.

2. What is Performance?

per·for·mance

noun

1 a measure that relates time to the executions of individual tasks.

Performance is an attribute of each individual experience with a system.

time

noun

1 the indefinite continued progress of existence and events in the past, present, and future regarded as a whole: "Time is what prevents everything from happening at once." —John Archibald Wheeler (1911–2008)

task

noun

1 a piece of work to be done or undertaken.

A task is a *business* unit of work, named and described in the language of the business.

ex·per·i·ence

noun

1 an execution of a task.

Two ways to relate experiences to time

experiences/time

time/experience

through · put

noun

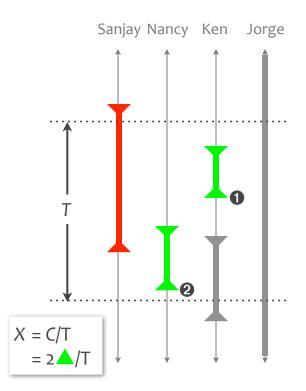
1 output or production, as of a computer program, over a period of time.

re·sponse time

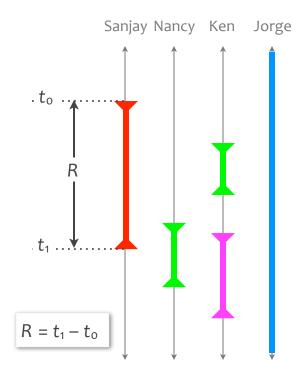
noun

1 the duration taken for a system to react to a given stimulus or event.

throughput (X) = experiences/time



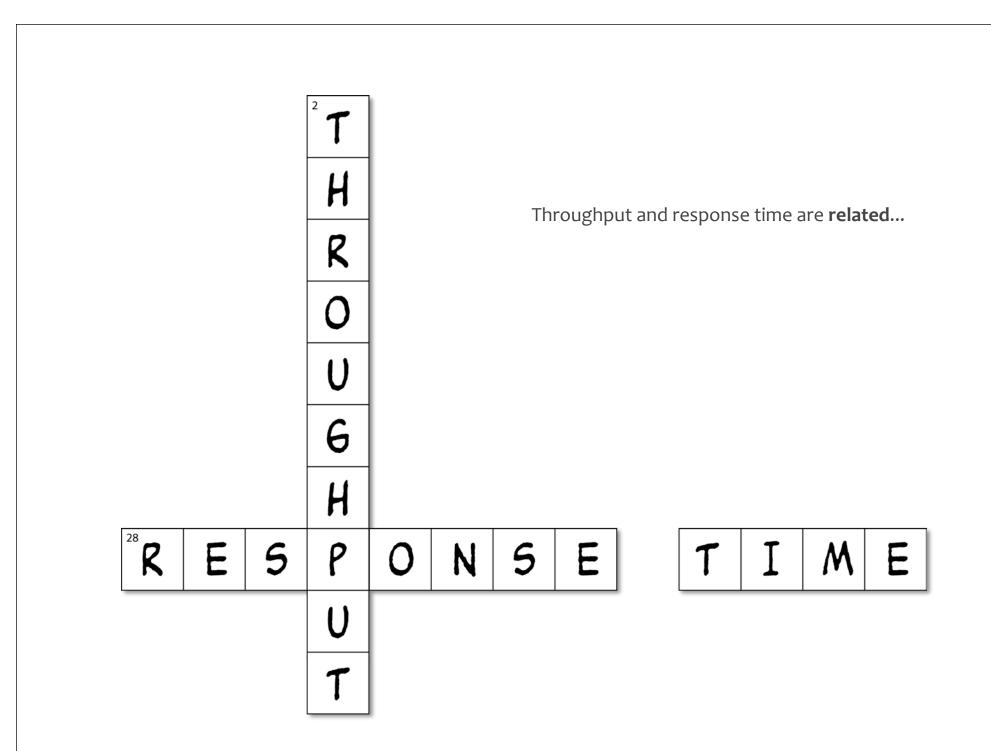
response time (R) = time/experience

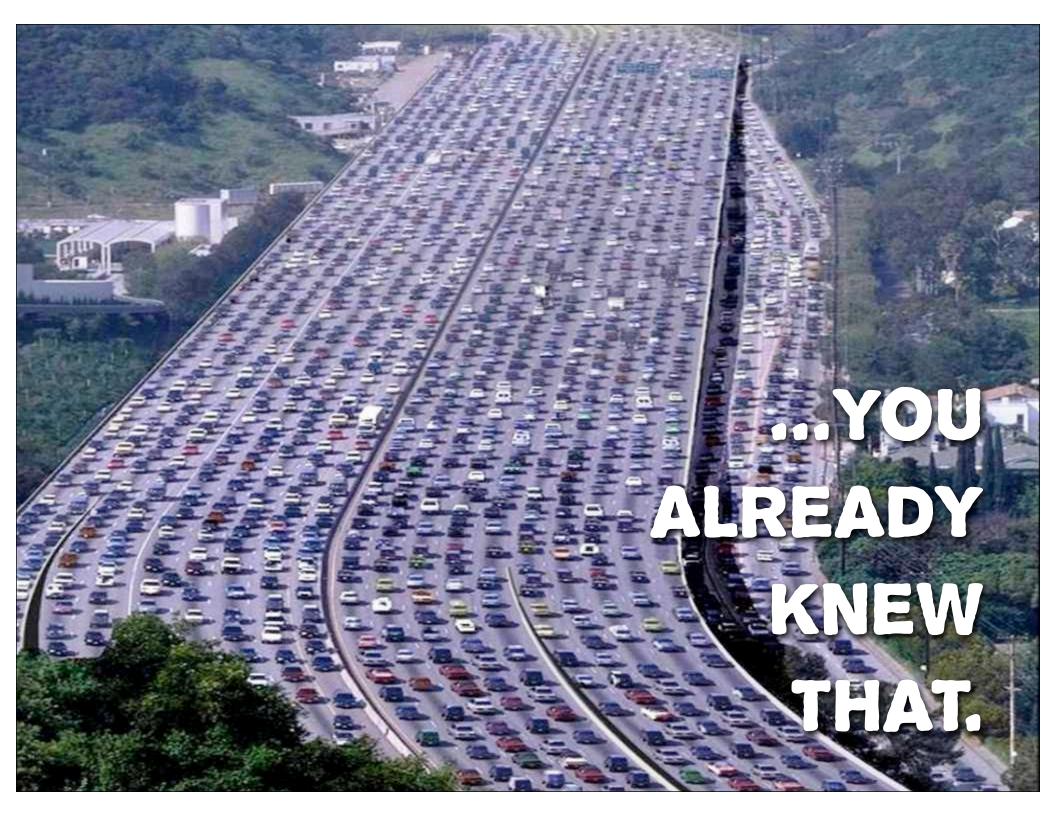


Throughput is important to groups, leaders.

Response time is important to individuals, leaders.

3. Response Time vs. Throughput





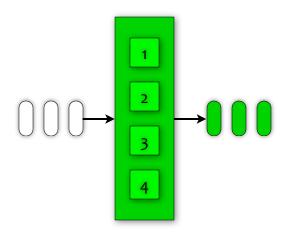
average throughput

average response time

$$X(N) = \frac{N}{R(N) - Z} \qquad R(N) = \frac{N}{X(N)} + Z$$

N = 4 parallel, independent, homogeneous service channels

Z = o think time



$$X(N) = \frac{N}{R(N) - Z}$$

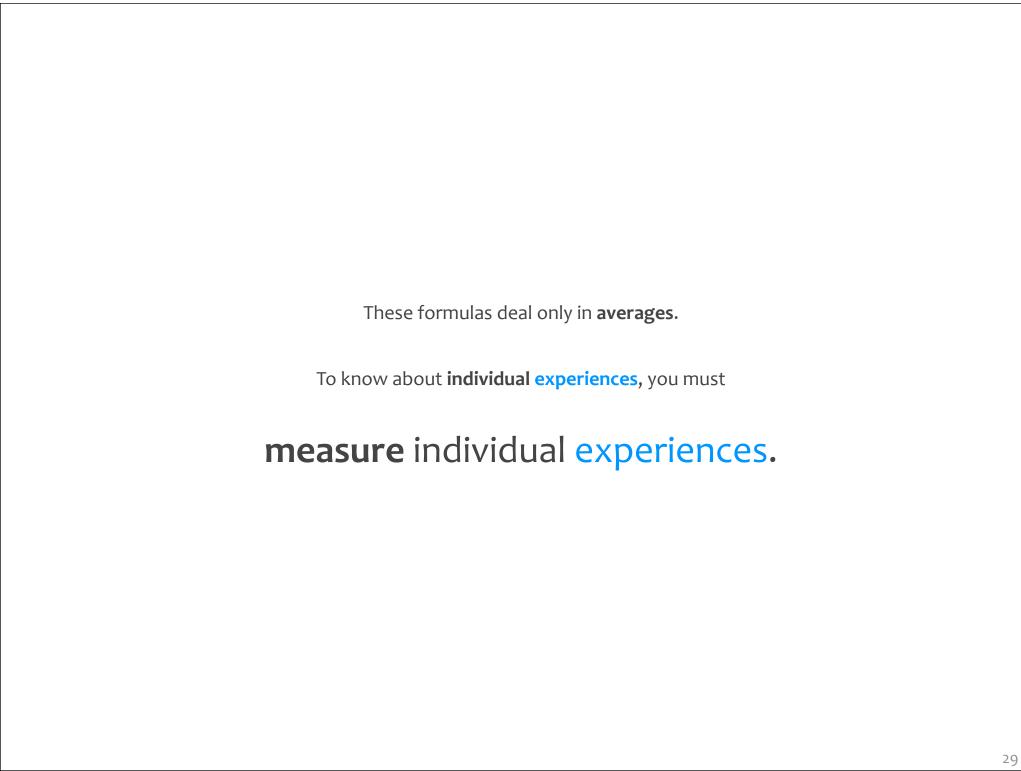
If $R(N) = 1 \sec/\tan (average)$,

then
$$X(N) = 4/(1 - 0)$$
 txn/sec (average)
= 4 txn/sec (average).

$$R(N) = \frac{N}{X(N)} + Z$$

If X(N) = 8 txn/sec (average),

then
$$R(N) = 4/8 + o$$
 sec/txn (average)
= .5 sec/txn (average).



4. Percentile Specifications

"Click to Order" must respond in ≤ 1.0s.



		List A	List B
Imagine: 1-second tolerance	1	.924	.796
Which response times do you like better?		.928	.798
Willer response times do you like better.	3	.954	.802
	4	·957	.823
R(N)	5	.961	.919
A 1.000 s	6	.965	.977
B 1.000 s	7	.972	1.076
	8	.979	1.216
	9	.987	1.273

1.373 1.320

10

Imagine: 1-second tolerance

Which response times do you like better?

R(N)	Success	rate
------	---------	------

A 1.000 s **90**%

B 1.000 s 60%

_	List A	List B
1	.924	.796
2	.928	.798
3	.954	.802
4	·957	.823
5	.961	.919
6	.965	•977
7	.972	1.076
8	.979	1.216
9	.987	1.273
0	1.373	1.320

THE FUNDAMENTAL THEOREM OF MEASURING THINGS

When obviously different experiences yield the same measurement, you're measuring the wrong thing.

"Click to Order" must respond in ≤ 1.0s for ≥ 90% of executions.

Our customers feel the variance, not the mean.

—GЕ

"What is Six Sigma? The Roadmap to Customer Impact" at http://www.ge.com/sixsigma/SixSigma.pdf

Imagine: 1-second tolerance

Which response times do you like better?

R(N)	Success	rate
------	---------	------

A 1.000 s **90**%

C 1.000 s 90%

	List A	List C
1	.924	.091
2	.928	.109
3	.954	.134
4	.957	.136
5	.961	.159
6	.965	.172
7	.972	.185
8	.979	.191
9	.987	.207
0	1.373	8.616

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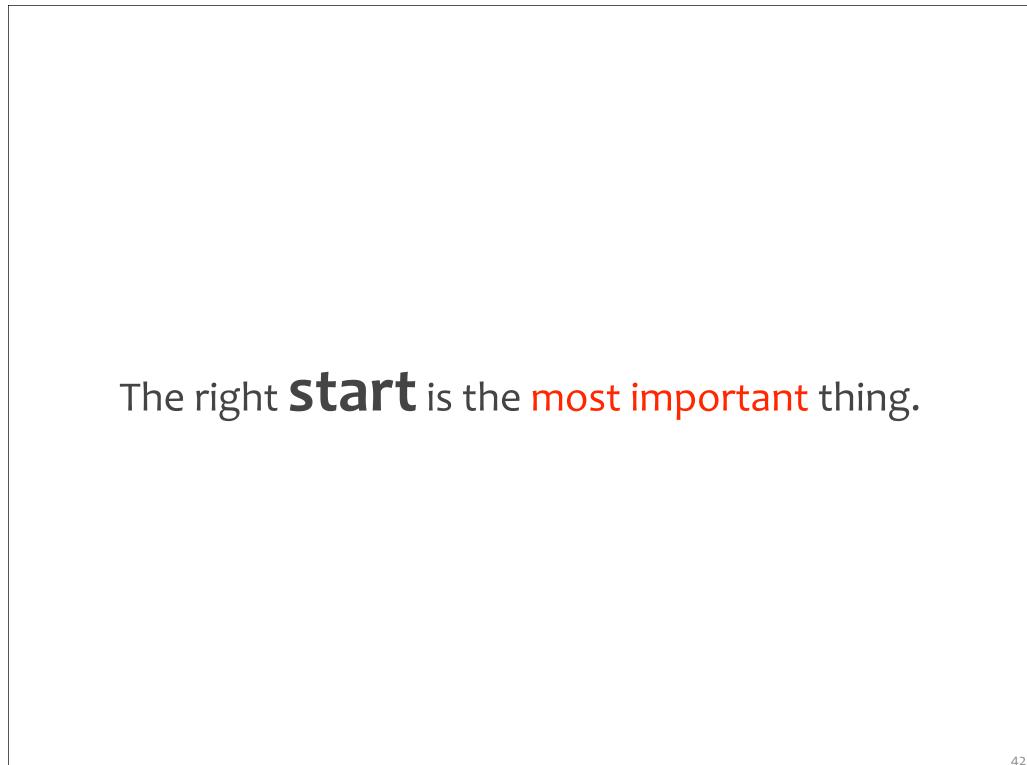
"Click to Order" must respond in

 \leq 1.0s for \geq 90% of executions,

 \leq 5.0s for \geq 99% of executions.

			_	List A	List C
Imagine: 1-seco	and tolerance		1	.924	.091
Which response	2	.928	.109		
			3	.954	.134
1-S	ec tolerance	5-sec tolerance	4	.957	.136
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			10	1.373	8.616

5. Problem Diagnosis



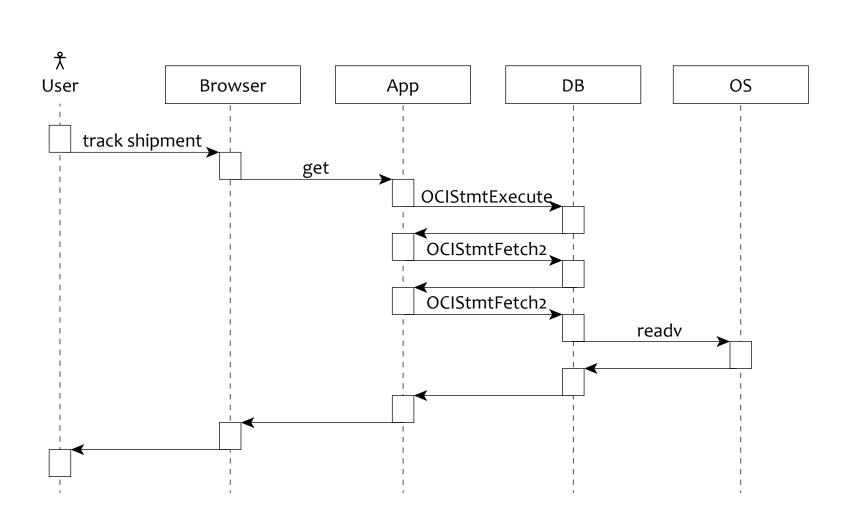
1. What is the Current state?

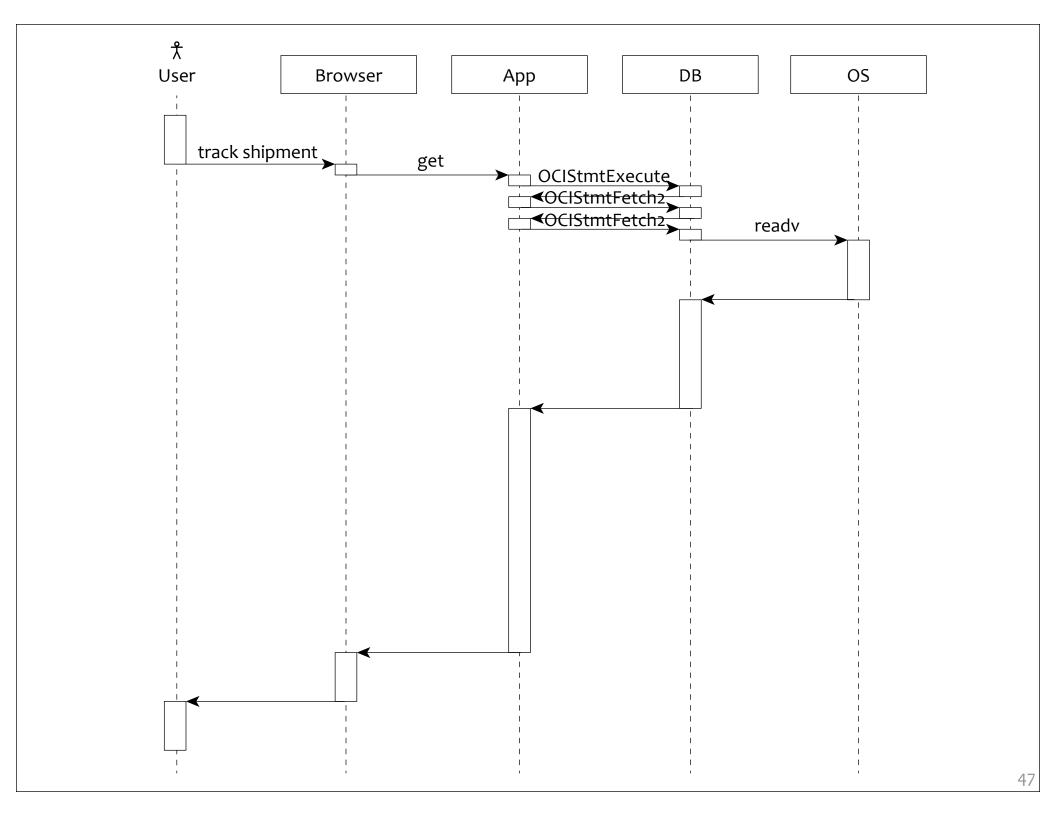
2. What is the goal state?

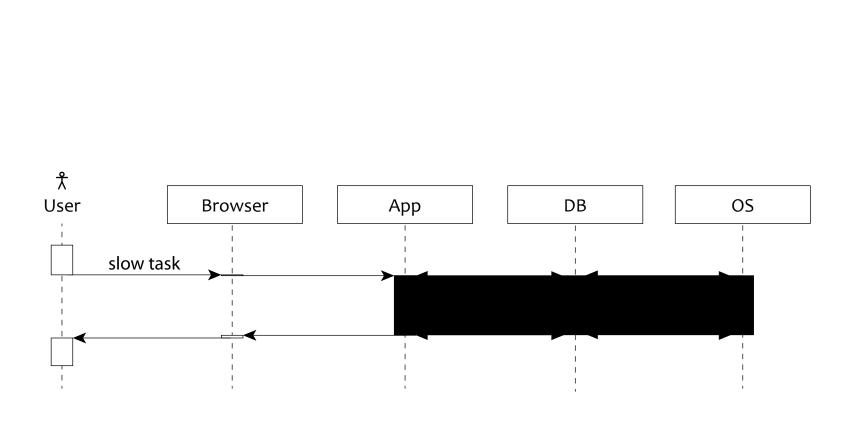
What if the goal state is impossible?

How can you know?

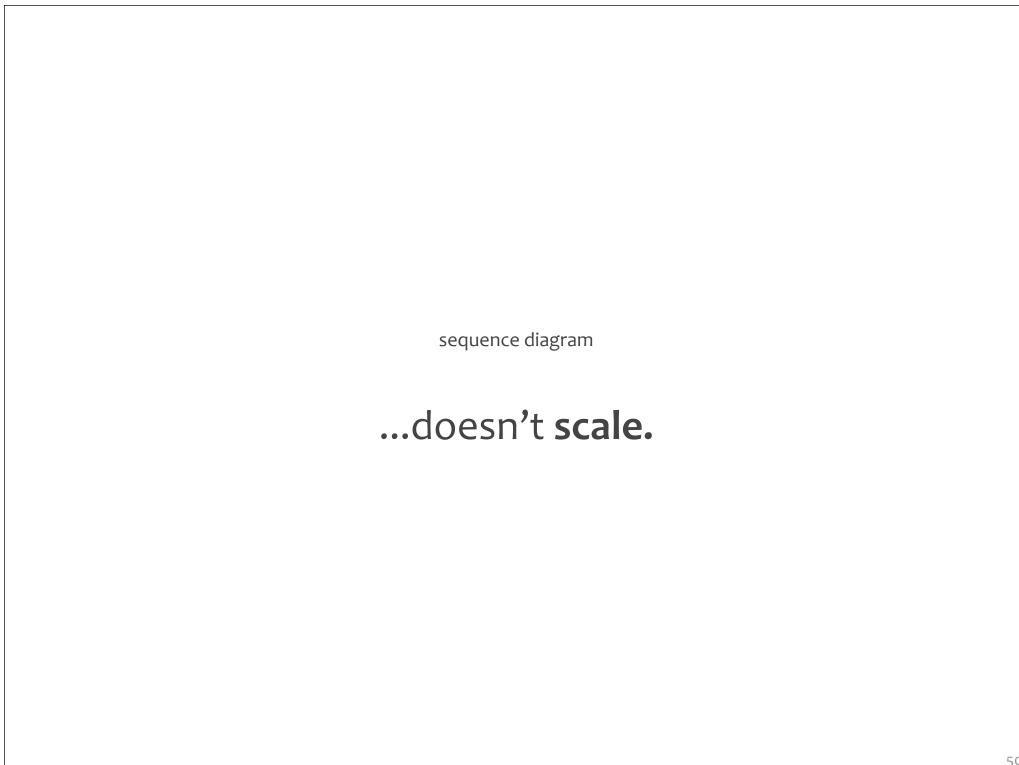
6. The Sequence Diagram









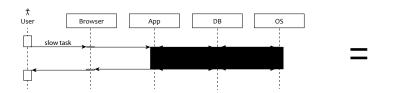


7. The Profile

pro·file

noun

1 a tabular account of response time, in which the sum of component response times exactly equals the total response time being measured.



CALL-NAME	DURATION	%	CALLS	MEAN	
db file sequential read	59,081.406102	76.6%	10,013,394	0.005900	
log buffer space	6,308.758563	8.2%	9,476	0.665762	
free buffer waits	4,688.730190	6.1%	200,198	0.023420	
EXEC	4,214.190000	5.5%	36,987	0.113937	
log file switch completion	1,552.471890	2. 0 %	1,853	0.837815	
db file parallel read	464.976815	0.6%	7,641	0.060853	
log file switch (checkpoint incomplete)	316.968886	0.4%	351	0.903045	
rdbms ipc reply	244.937910	0.3%	2,737	0.089491	
undo segment extension	140.267429	0.2%	1,411	0.099410	
log file switch (private strand flush incomplete)	112.680587	0.1%	134	0.840900	
17 others	23.367228	0.0%	58,126	0.000402	
TOTAL (27)	77,148.755600	100.0%	10,332,308	0.007467	

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You've done this before if you've ever used...

gcc -pg ...; gprof ...

java -prof ...; java ProfilerViewer ...

perl -d:Dprof ...; dprofpp ...

p5prof ...

mrskew ...

Where did my code spend my time?

Where did it **not** spend my time?

How long **should** this task run?

What if the goal state is impossible?

How can you know?

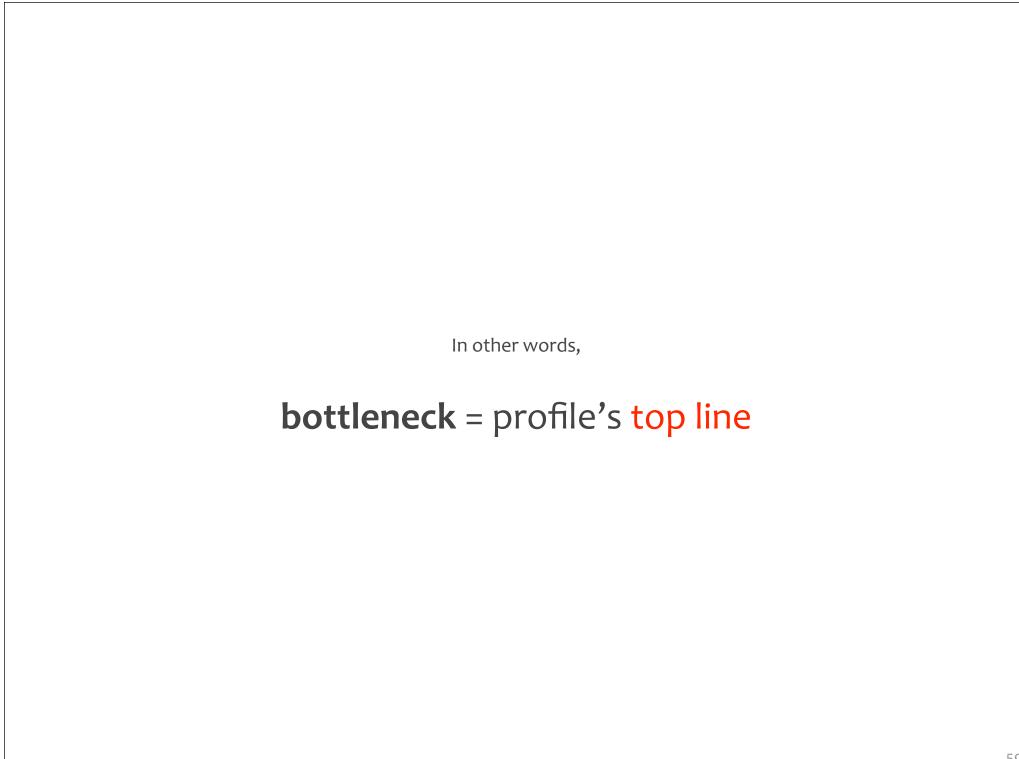
Profiling is how you can know.

8. Bottleneck

bot·tle·neck

noun

1 the resource that dominates a given task's response time.



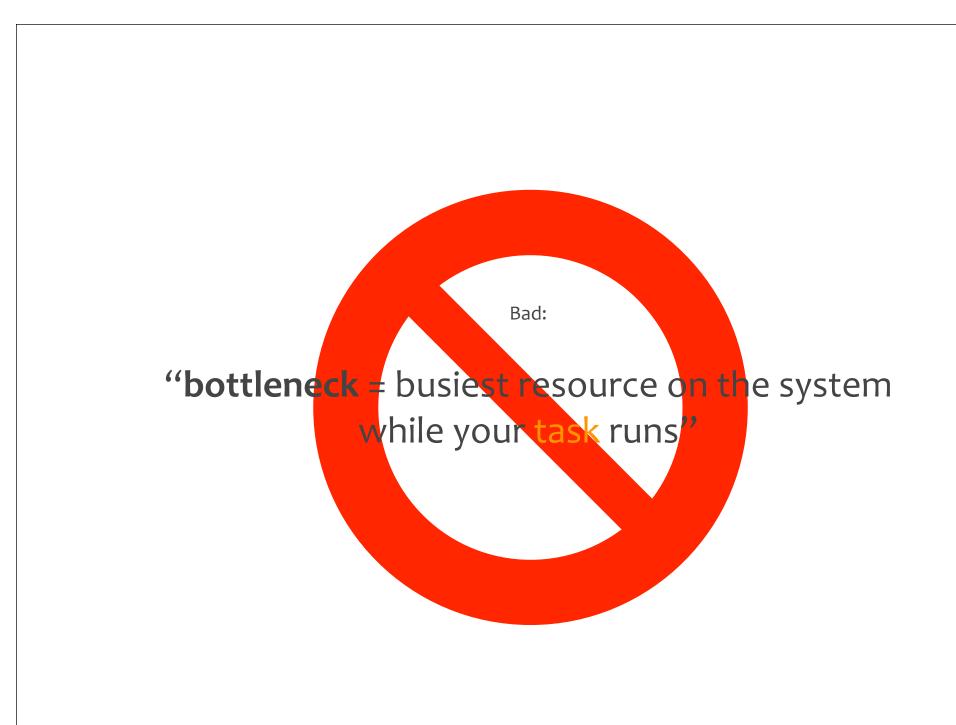
Quiz: What is the task's bottleneck?

CALL-NAME	DURATION	%	CALLS	MEAN	MIN	MAX
SQL*Net message from client	984.010000	50.3%	95,161	0.010340	0.000000	0.310000
SQL*Net more data from client	418.820000	21.4%	3,345	0.125208	0.000000	0.270000
db file sequential read	279.340000	14.3%	45,084	0.006196	0.000000	0.050000
EXEC	136.880000	7.0%	67,888	0.002016	0.000000	1.320000
PARSE	74.490000	3.8%	10,098	0.007377	0.000000	0.090000
FETCH	37.320000	1.9%	57,217	0.000652	0.000000	0.130000
latch free	23.690000	1.2%	34,695	0.000683	0.000000	0.080000
log file sync	1.090000	0.1%	506	0.002154	0.000000	0.050000
SQL*Net more data to client	0.830000	0.0%	15,982	0.000052	0.000000	0.020000
log file switch completion	0.280000	0.0%	3	0.093333	0.080000	0.110000
enqueue	0.250000	0.0%	106	0.002358	0.000000	0.020000
SQL*Net message to client	0.240000	0.0%	95,161	0.000003	0.000000	0.010000
buffer busy waits	0.220000	0.0%	67	0.003284	0.000000	0.020000
db file scattered read	0.010000	0.0%	2	0.005000	0.000000	0.010000
SQL*Net break/reset to client	0.000000	0.0%	2	0.000000	0.000000	0.000000
						4
TOTAL (15)	1,957.470000	100.0%	425,317	0.004602	0.000000	1.320000

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TOTAL (45)	4 057 470666	400.00	405 045			4 22225
TOTAL (15)	1,957.470000	100.0%	425,317	0.004602	0.000000	1.320000

It is "SQL*Net message from client".



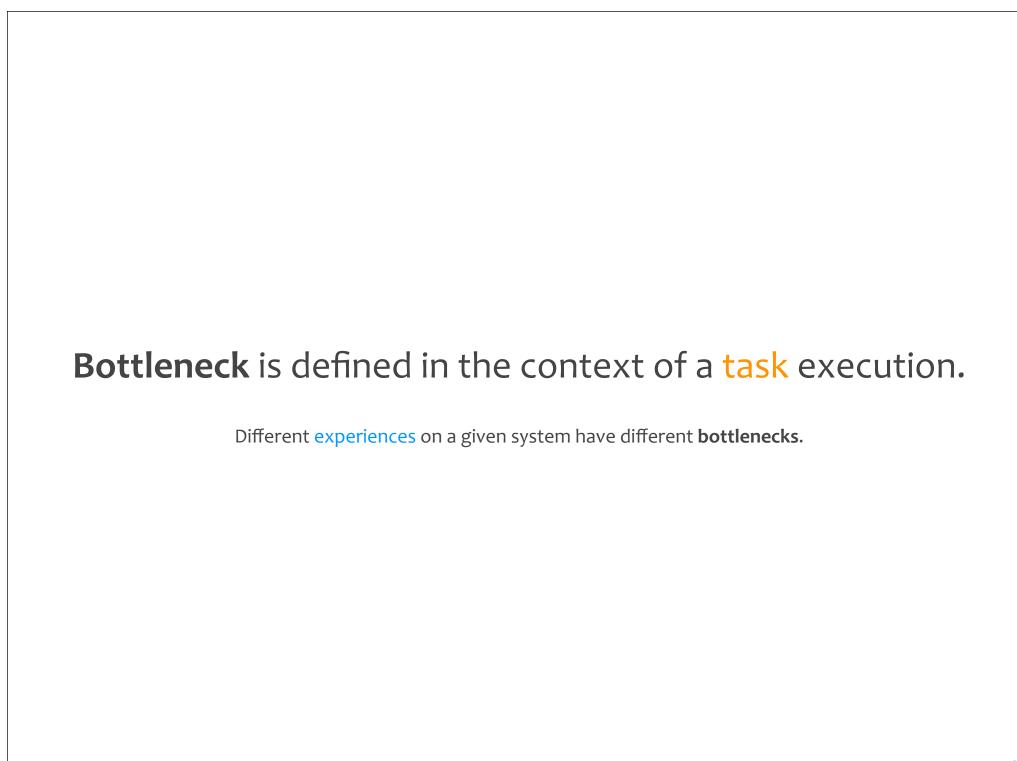
Same profile as before...

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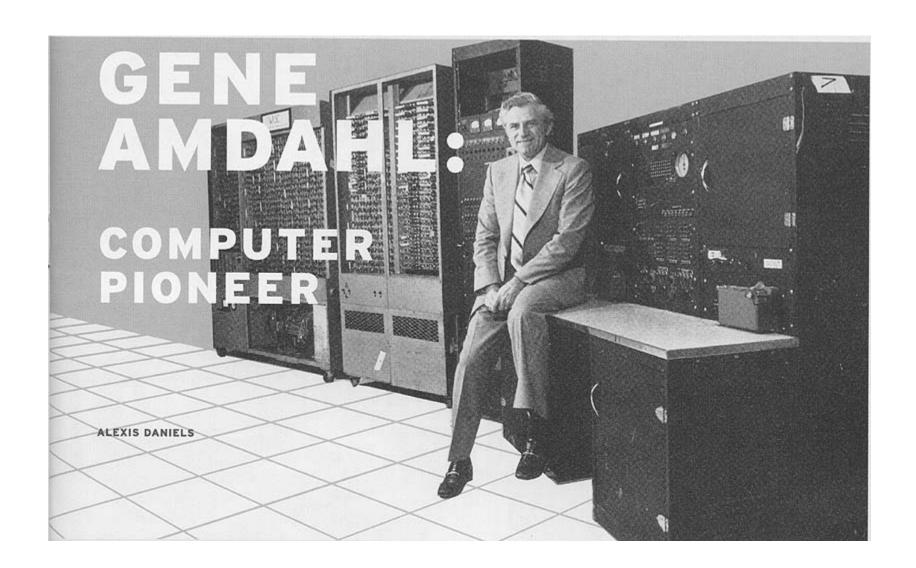
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PARSE	74.490000	3.8%	10,098	0.007377	0.000000	0.090000
FETCH	37.320000	1.9%	57,217	0.000652	0.000000	0.130000
▶ latch free	23.690000	1.2%	34,695	0.000683	0.000000	0.080000
log file sync	1.090000	0.1%	506	0.002154	0.000000	0.050000
SQL*Net more data to client	0.830000	0.0%	15,982	0.000052	0.000000	0.020000
log file switch completion	0.280000	0.0%	3	0.093333	0.080000	0.110000
enqueue	0.250000	0.0%	106	0.002358	0.000000	0.020000
SQL*Net message to client	0.240000	0.0%	95,161	0.000003	0.000000	0.010000
buffer busy waits	0.220000	0.0%	67	0.003284	0.000000	0.020000
db file scattered read	0.010000	0.0%	2	0.005000	0.000000	0.010000
SQL*Net break/reset to client	0.000000	0.0%	2	0.000000	0.000000	0.000000
TOTAL (15)	1,957.470000	100.0%	425,317	0.004602	0.000000	1.320000

...This system was dominated by "latch free" while the task ran.



9. Amdahl's Law



Amdahl's Law

A task's response time can improve only in proportion to how much the task uses the thing you improve.

$$C(N) = \frac{N}{1 + \alpha(N-1)}$$

	Response	e time	Potential improvement	Relative cost
1	1,748.229	70.8%	35.4%	1,000,000
2	338.470	13.7%	12.3%	1
3	152.654	6.2%		+∞
4	97.855	4.0%	4.0%	1
5	58.147	2.4%		+∞
6	48.274	2.0%	1.6%	1
7	23.481	1.0%		+∞
8	0.890	0.0%		+∞
	2,468.000	100.0%	53.3%	1,000,003

	Response	time	Potential improvement	Relative cost
1	1,748.229	70.8%	35.4%	1,000,000
2	338.470	13.7%	12.3%	1
3	152.654	6.2%		+∞
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5	58.147	2.4%		+∞
6	48.274	2.0%	1.6%	1
7	23.481	1.0%		+∞
8	0.890	0.0%		+∞
	2,468.000	100.0%	53.3%	1,000,003

First, assess the whole profile

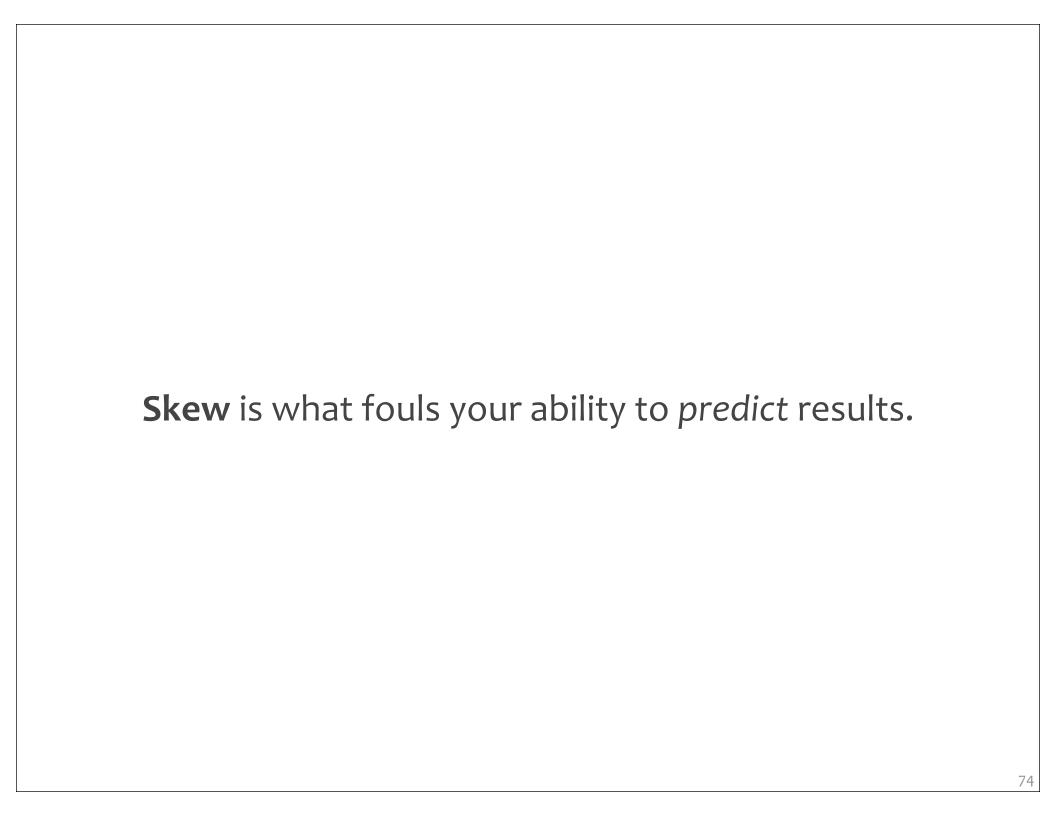
before deciding upon your next step.

10. Skew

skew

noun

1 a non-uniformity in a list.



Quiz: How much time will you save if you eliminate half of the 10,013,394 "db file sequential read" calls?

CALL-NAME	DURATION	%	CALLS	MEAN	MIN	MAX
db file sequential read	59,081.406102	76.6%	10,013,394	0.005900	0.000010	15.853019
log buffer space	6,308.758563	8.2%	9,476	0.665762	0.000004	1.010092
free buffer waits	4,688.730190	6.1%	200,198	0.023420	0.000004	1.021281
EXEC	4,214.190000	5.5%	36,987	0.113937	0.000000	5.400000
log file switch completion	1,552.471890	2.0%	1,853	0.837815	0.000006	1.013093
22 others	1,303.198855	1.7%	70,400	0.000402	0.000000	8.964706
TOTAL (27)	77,148.755600	100.0%	10,332,308	0.007467	0.000000	15.853019

...half of 59,081 seconds?

Quiz: How much time will you save if you eliminate half of the 10,013,394 "db file sequential read" calls?

	RANGE {mi	$n \le e < max$	DURATION	%	CALLS	MEAN	MIN	MAX
1.	0.000000	0.000001						
2.	0.000001	0.000010						
3.	0.000010	0.000100	199.445978	0.3%	9,346,059	0.000021	0.000010	0.000099
4.	0.000100	0.001000	21.420428	0.0%	108,351	0.000198	0.000100	0.000999
5.	0.001000	0.010000	612.513248	1.0%	106,319	0.005761	0.001000	0.009999
6.	0.010000	0.100000	11,193.505611	18.9%	314,869	0.035550	0.010000	0.099999
7.	0.100000	1.000000	26,057.804096	44.1%	130,471	0.199721	0.100002	0.999717
8.	1.000000	10.000000	20,804.497660	35.2%	7,308	2.846811	1.000184	9.900656
9.	10.000000	100.000000	192.219083	0.3%	17	11.307005	10.242772	15.853019
10.	100.000000	1,000.000000						
11.	1,000.000000	+∞						
		TOTAL (11)	59,081.406102	100.0%	10,013,394	0.005900	0.000010	15.853019

...Depends on which half:

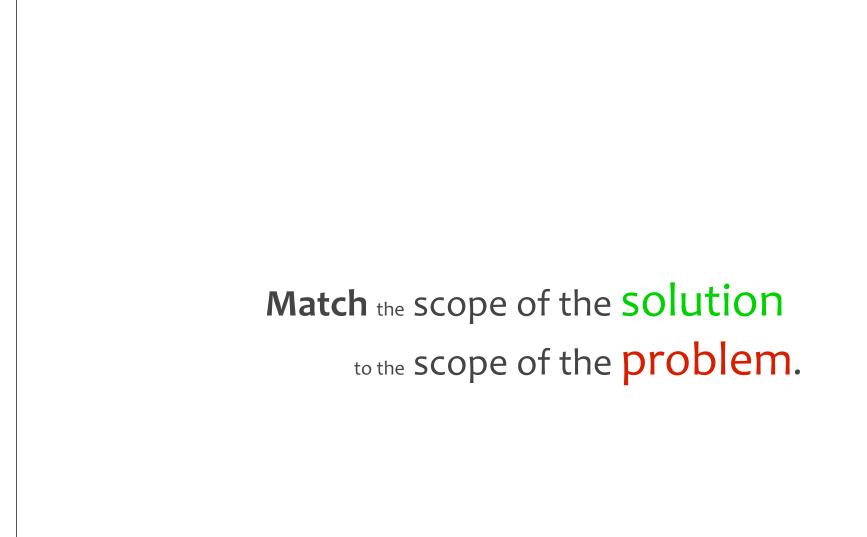
- Eliminate the green ones (93% of calls), and you'll save 0.3% of time.
- Eliminate the red ones (just 5% of calls), and you'll save 98.5% of time.

11. Minimizing Risk



When everyone is happy except for you, make sure your local stuff is in order before you go messing around with the global stuff that affects everyone else, too.

—Common Sense (?)



12. Efficiency

ef·fi·cien·cy

noun

1 an inverse measure of waste.

waste

noun

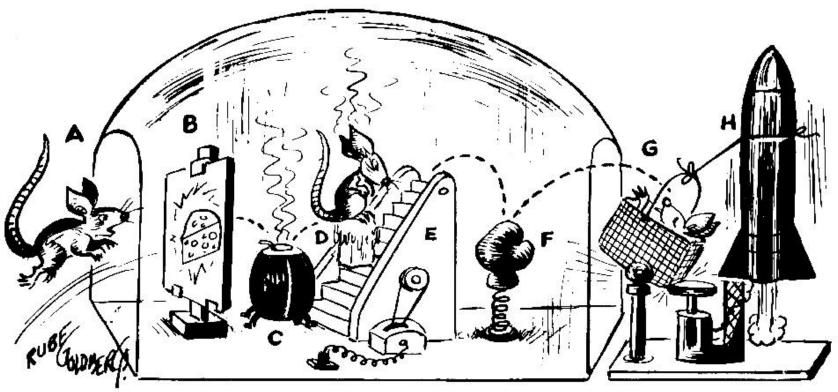
1 any work that could be eliminated without sacrificing useful benefits.

Obviously, the highest type of efficiency is that which can utilize existing material to the best advantage.

—Jawaharlal Nehru 1889–1964 To measure efficiency, profile.

The **fastest** way to do something is to **not** do it at all.

How to Get Rid of a Mouse



Brawn for Newsweek is Rube Coldberg

The best mousetrap by Rube Goldberg: Mouse (A) dives for painting of cheese (B), goes through canvas and lands on hot stove (C). He jumps on cake of ice (D)

to cool off. Moving escalator (E) drops him on boxing glove (F) which knocks him into basket (G) setting off miniature rocket (II) which takes him to the moon.

Is the **apparent** requirement really a **legitimate** requirement?

Improvements that make

your program more efficient

can benefit

everyone on the system.

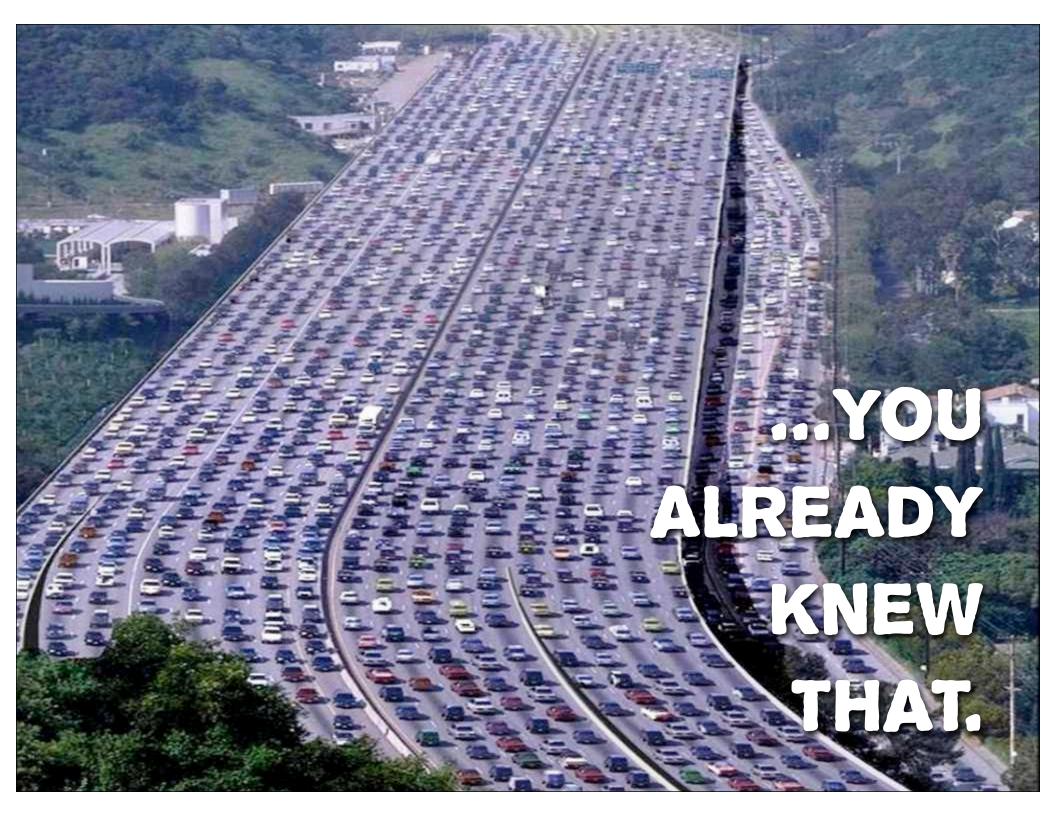
13. Load

load

noun

1 competition for a resource by concurrent task executions.

busier \rightarrow more waiting



Two types of waiting:

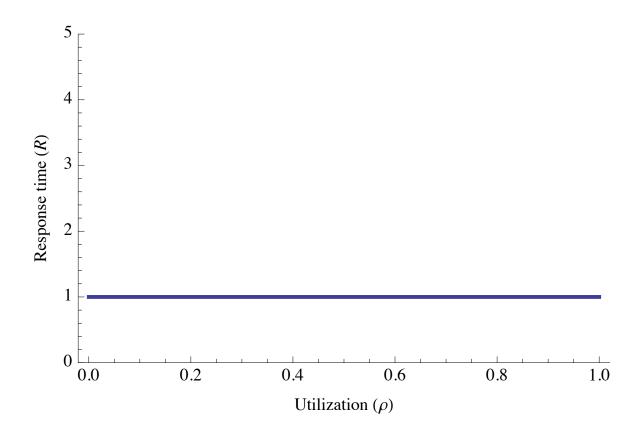
queueing delay coherency delay

14. Queueing Delay

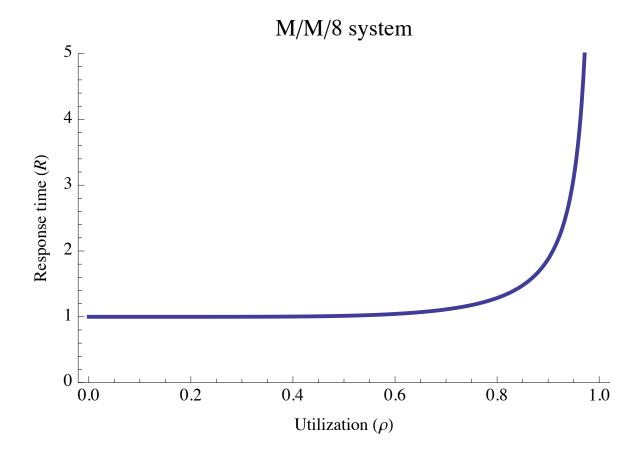
queue·ing de·lay

noun

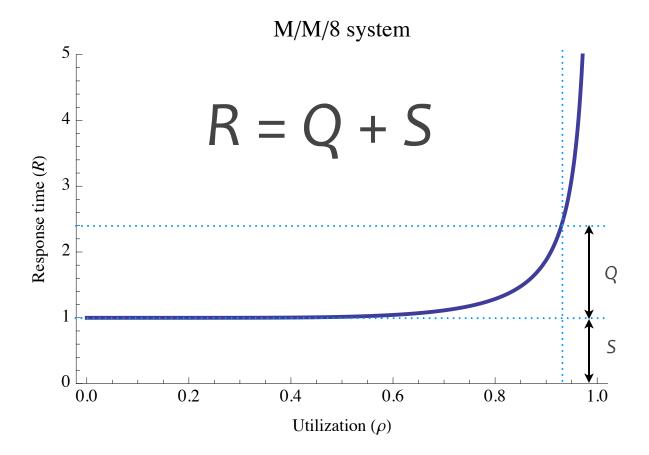
1 time spent waiting in a queue for access to a shared resource.



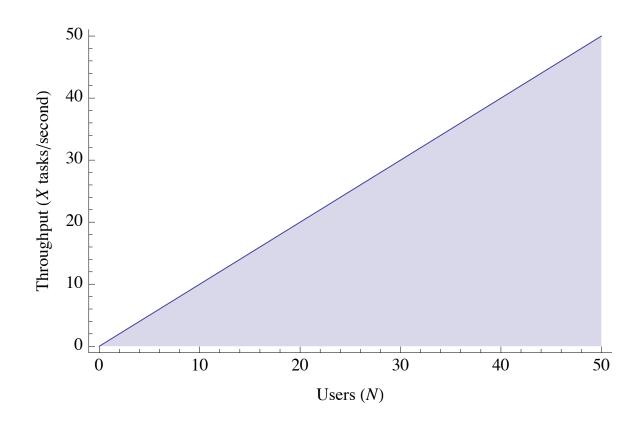
Response time without queueing delay



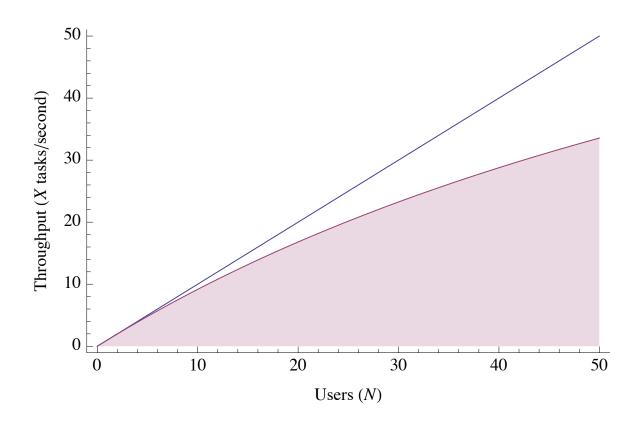
Response time with queueing delay



Response time with queueing delay



Throughput without queueing delay



Throughput with queueing delay

In Oracle...

unaccounted-for ...

db file sequential read*

db file scattered read*

• • •

*unexpectedly high latencies

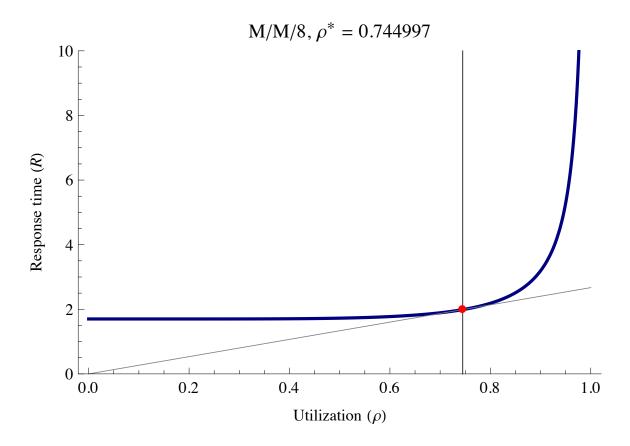
15. The Knee

Goals: response time → throughput \mathcal{I} better response time better throughput

knee

noun

1 the resource utilization value at which throughput and response time are in optimal balance.



The knee is the ρ value at which R/ρ is minimized

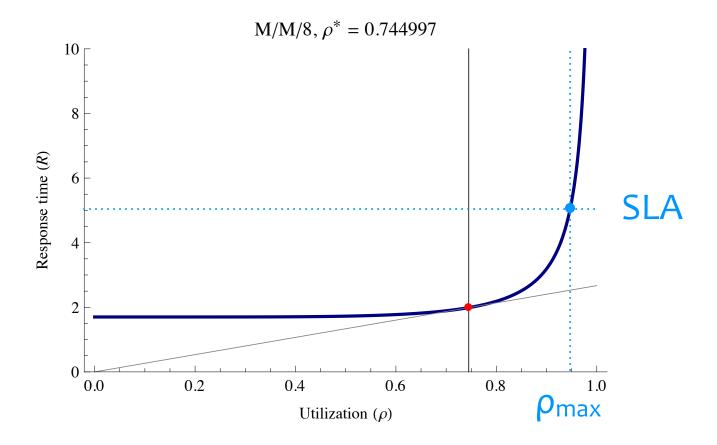
Service channel count	Knee utilization
1	50%
2	57%
4	66%
8	74%
16	81%
32	86%
64	89%
128	92%



There is no response time knee; only service level agreements.

—Neil Gunther

"Watch Your Knees and Queues" at http://perfdynamics.blogspot.com/2008/03/watching-your-knees-and-queues.html



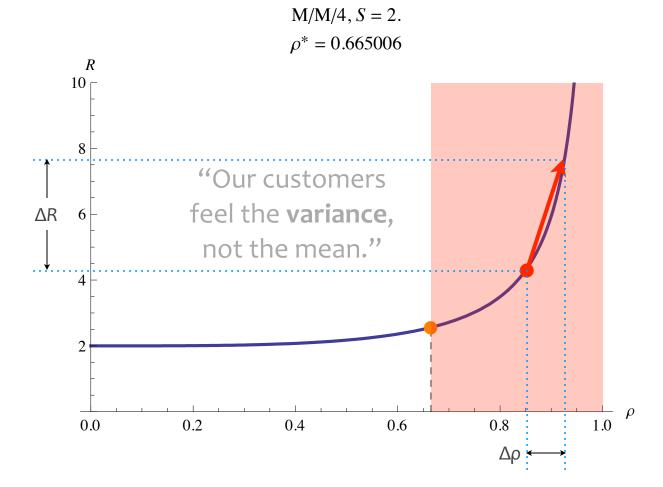
Gunther's suggested ρ_{max} is where R = SLA

16. Relevance of the Knee



Left of the knee, performance with random arrivals is

stable and consistent.

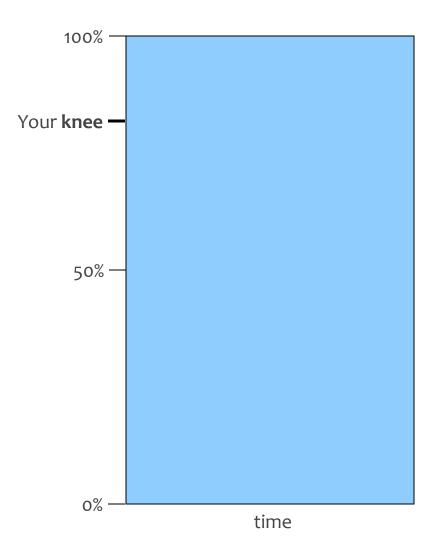


Right of the knee, performance with random arrivals is **unstable** and **problematic.**

17. Capacity Planning

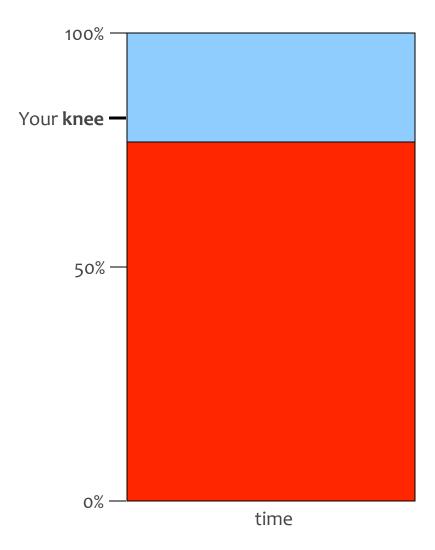


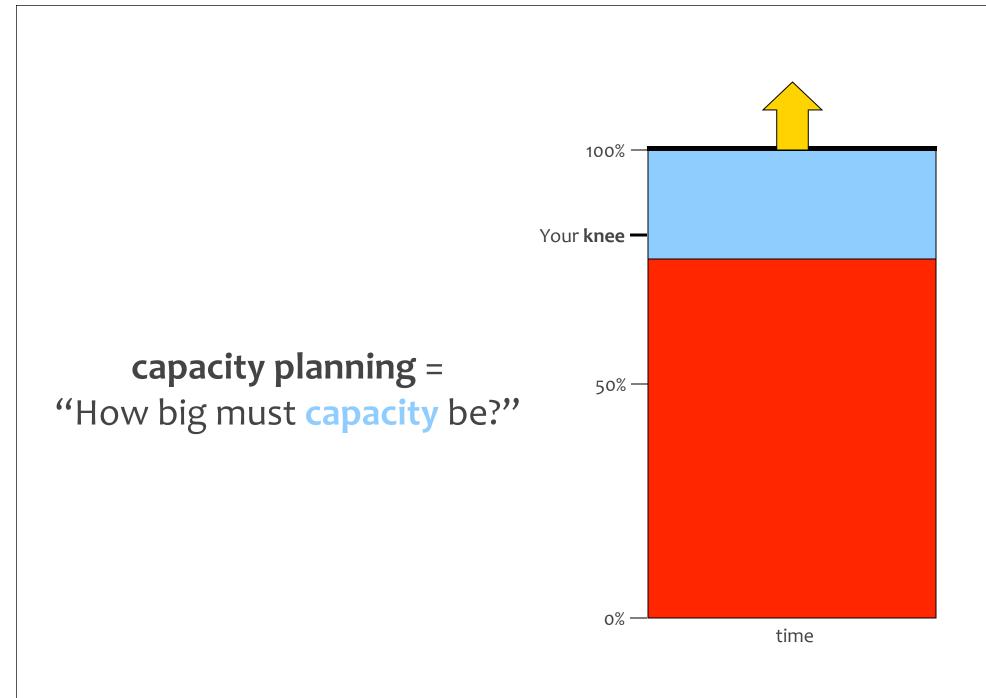
for **each** resource on your system





for **each** resource on your system





100% -Your knee load management = 50% — "How small must load be?" 0% time To **perform well**, you must

manage your load

so that **utilizations**on resources with **random arrivals**do not exceed their **knees**.

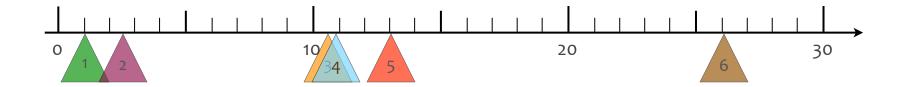
When load exceeds a knee, you need to

reschedule load, or eliminate load,

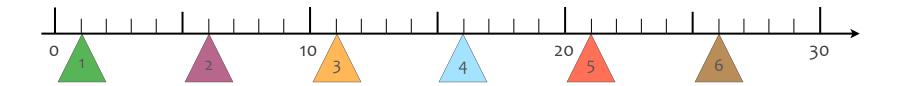
or increase capacity.

18. Random Arrivals

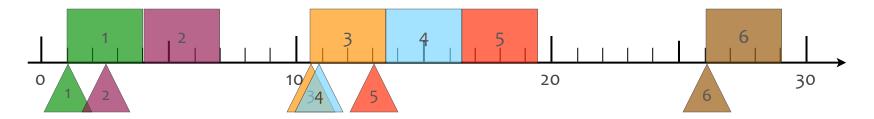
A = 6 arrivals, T = 30 sec, $\lambda = .2$ arrivals/sec



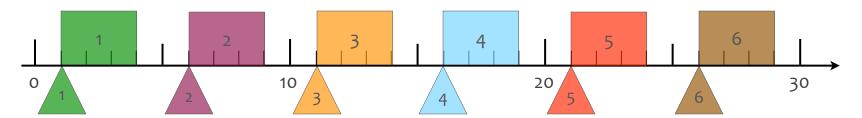
A = 6 arrivals, T = 30 sec, $\lambda = .2 \text{ arrivals/sec}$



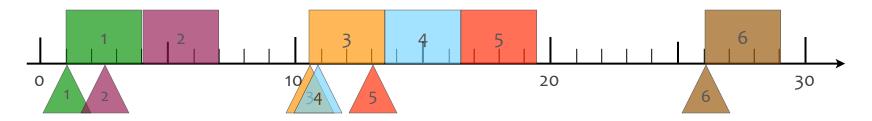
A = 6 arrivals, T = 30 sec, λ = .2 arrivals/sec, S = 3 sec, R = 4.267 sec



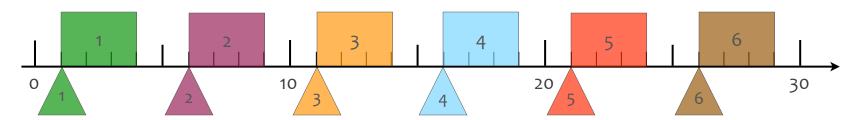
A = 6 arrivals, T = 30 sec, λ = .2 arrivals/sec, S = 3 sec, R = 3.000 sec



A = 6 arrivals, T = 30 sec, $\lambda = .2 \text{ arrivals/sec}$, S = 3 sec, R = 4.267 sec



A = 6 arrivals, T = 30 sec, $\lambda = .2 \text{ arrivals/sec}$, S = 3 sec, R = 3.000 sec

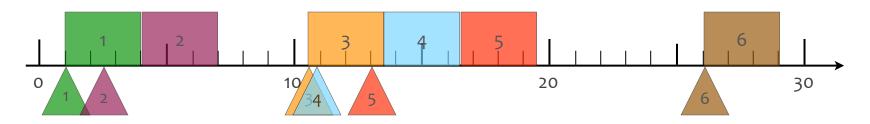


THE FUNDAMENTAL THEOREM OF MEASURING THINGS

When obviously different experiences yield the same measurement, you're measuring the wrong thing.

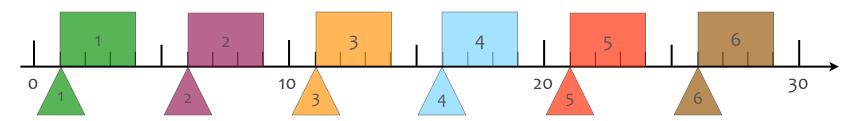
Random arrival process

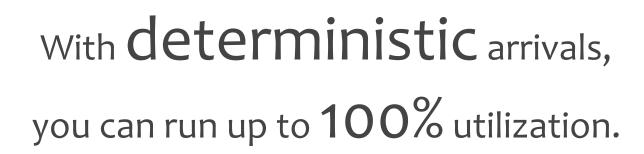
A = 6 arrivals, T = 30 sec, $\lambda = .2 \text{ arrivals/sec}$, S = 3 sec, R = 4.267 sec



Deterministic arrival process

A = 6 arrivals, T = 30 sec, $\lambda = .2$ arrivals/sec, S = 3 sec, R = 3.000 sec







19. Coherency Delay

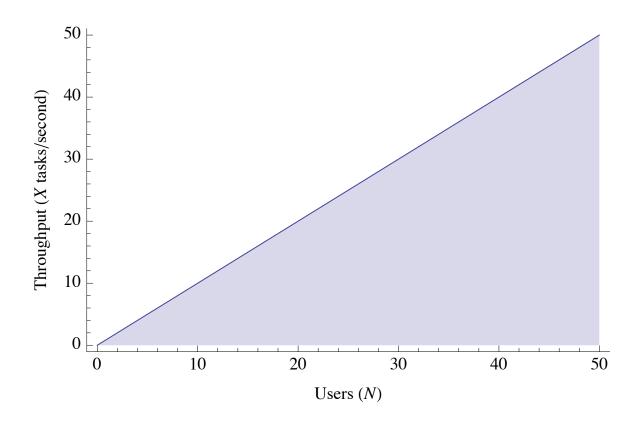
co·her·en·cy de·lay

1 time spent communicating and coordinating access to a shared resource.

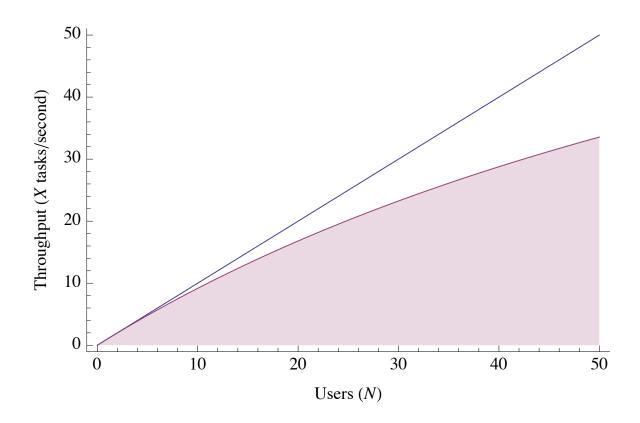
queue·ing de·lay

noun

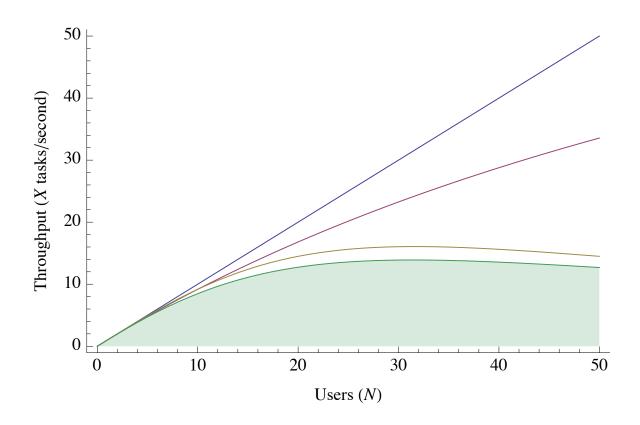
1 time spent waiting in a queue for access to a shared resource.



Throughput with perfect scalability



Throughput with queueing delay



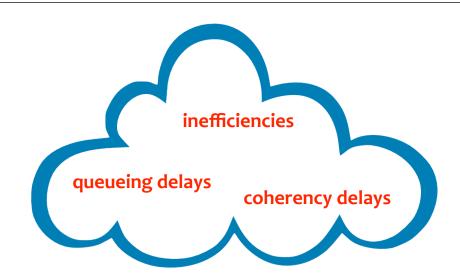
Throughput with queueing and coherency delay

In Oracle...

log file sync enqueue latch free buffer busy

• • •

20. Performance Testing



How can you **test** for all of them?

1. You will catch more problems if you just try.

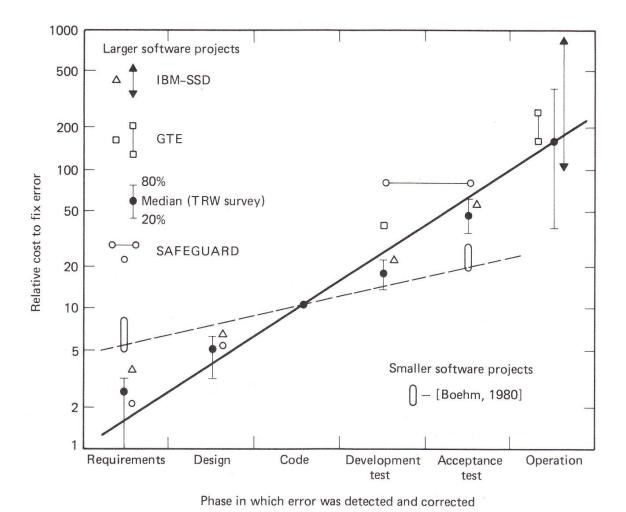


FIGURE 4-2 Increase in cost-to-fix or change software throughout life-cycle

Boehm, B. W. Software Engineering Economics. Englewood Cliffs NJ: PTR Prentice Hall, 1981. p40

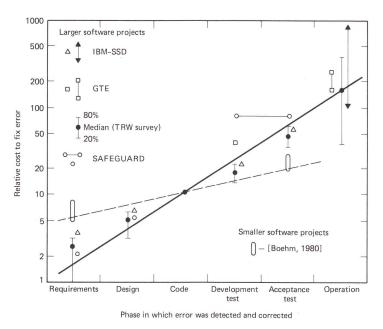


FIGURE 4-2 Increase in cost-to-fix or change software throughout life-cycle

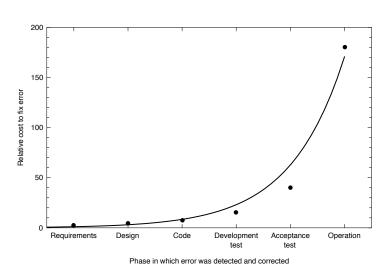


FIGURE 4-2(A) Increase in cost-to-fix or change software (linear scale $y = 0.422778e^x$)

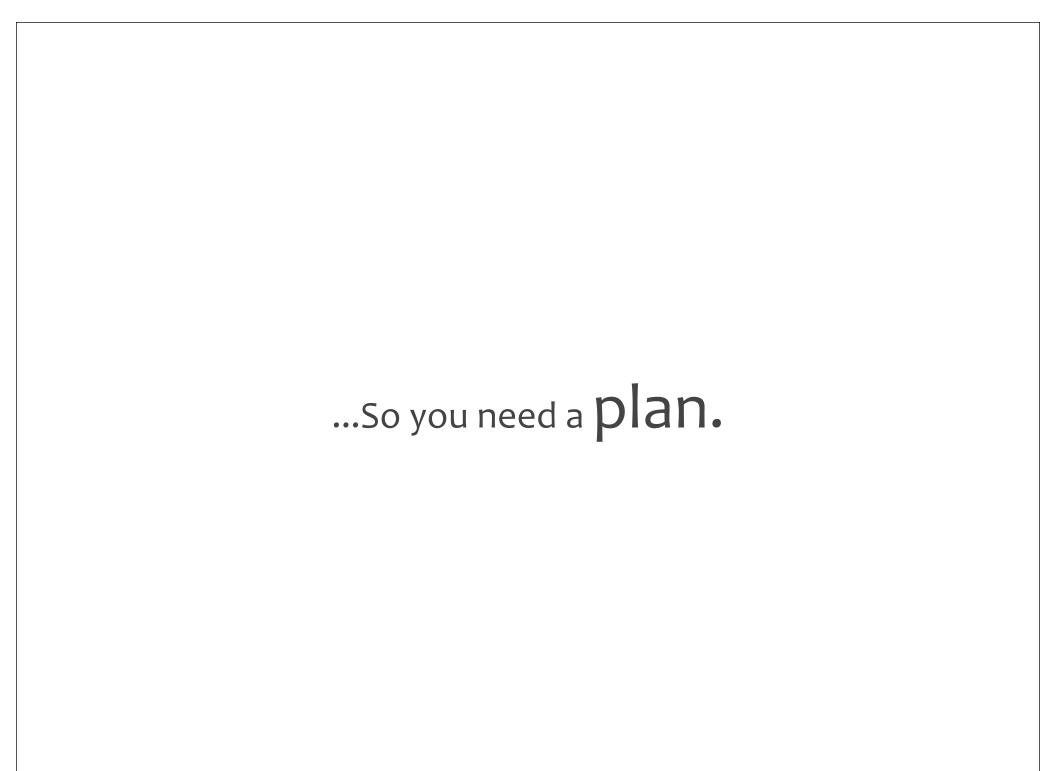
Boehm's data on a linear scale

	Bugs fixed per SDLC phase							
-	R	D	C	DT	AT	O	Relative Cost	Savings
1						100%	200	0%
2					10%	90%	184	8%
3				10%	10%	80%	166	17%
4			10%	10%	10%	70%	147	27%
5		10%	10%	10%	10%	60%	127	36%
6	10%	10%	10%	10%	10%	50%	108	46%
7	5%	10%	15%	20%	25%	25%	66	67%

You need to try.

1. You will catch more problems if you just try.

2. You will **never** catch them all.



21. Measuring

Performance is not an attribute of a system.

Performance is an attribute of each individual experience with a system.

You need to measure

individual experiences.

...Remember the percentile conversation.



Individual experiences are **easy** to measure

when the application measures them.

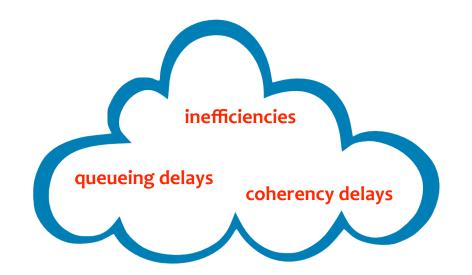
who: user name

what: task name

when: t_0 , t_1

where: IP address

22. Performance is a Feature



You can't know

how your application will perform until you go live.

You need to write your application so it's

easy to fix performance

in **production**.

You can.

...Whether you build or buy your software.

tier-specific instrumentation application instrumentation Oracle end-to-end tracing Oracle instrumentation Method R ILO triggers The software designer who integrates performance measurement into his product is much more likely to create a fast application and—more importantly—an application that will become faster over time.

—Cary Millsap

"Thinking Clearly about Performance" at http://method-r.com/downloads/doc_view/44-thinking-clearly-about-performance

@CaryMillsap

method-r.com

Thank you

